**2012 State Damage Prevention Program Grants Progress Report**

**CFDA Number: 20.720**

**Award Number: DTPH56-12-G-PHPS13**

**Project Title:** Pennsylvania One Call System, Inc. State Damage Prevention

**Date Submitted: February 27, 2013**

**Submitted by: Sherry Harim**

**Specific Objective(s) of the Agreement**

Under this grant agreement, the POCS will:

* Develop and implement methods of effective communication
* Support a Damage Prevention Education Program for industry stakeholders
* Review the effectiveness of damage prevention programs

**Workscope**

Under the terms of this grant agreement, the Grantee will address the following elements listed in 49 USC

§60134 through the actions it has specified in its Application.

• *Element (1):* Participation by operators, and other stakeholders in the development and implementation of methods for establishing and maintaining effective communications between stakeholders from receipt of an excavation notification until successful completion of the excavation, as appropriate.

• *Element* (4): Participation by operators, excavators, and other stakeholders in the

development and implementation of effective employee training programs to ensure that operators, the once call center, the enforcing agency, and the excavators have partnered to design and implement training for the employees of operators, excavators, and locators.

• *Element (9):* A process for review and analysis of the effectiveness of each program element, including a means for implementing improvements identified by such program review

**Accomplishments for this period (Item 1 under Article IX, Section 9.01 Progress Report: “A comparison of actual accomplishments to the objectives established for the period.**”)

Pennsylvania One Call System, Inc. (POCS) is working with it Education Committee in coming up with the appropriate verbiage in creating a brochure to promote the use of the Pennsylvania Damages Database (PDD).

*Element (1):* Participation by operators, and other stakeholders in the development and implementation of methods for establishing and maintaining effective communications between stakeholders from receipt of an excavation notification until successful completion of the excavation, as appropriate:

POCS is currently working with a marketing firm in developing a professional brochure that will capture all the key points and how easy it is to use the PDD application. The Marketing & Education Director has had several meetings with the organization is nearing a completed project. Once the brochure is approved distribution can begin.

Element (4): Participation by operators, excavators, and other stakeholders in the

development and implementation of effective employee training programs to ensure that operators, the once call center, the enforcing agency, and the excavators have partnered to design and implement training for the employees of operators, excavators, and locators.

POCS continues to work with Pennsylvania Public Utility Commission as well as Pennsylvania Department of Labor & Industry, bureau of Labor Law Compliance. Each meeting a facility owners and excavators are encouraged to make us of the PDD application. POCS’ technology department has generated reports and presented summary information to the Board of Directors. As participation increases the data will continue to grow allowing for an analysis of the data to determine a marketing and education campaign.

Element (9): A process for review and analysis of the effectiveness of each program element, including a means for implementing improvements identified by such program review

At this time POCS has not acquired enough data to do an analysis on the use of the system to develop the handbook. Once the educational piece is finalized and distributed it is anticipated that the feedback received will allow for the development of such handbook.

**Quantifiable Metrics/Measures of Effectiveness (Item 2 under Article IX, Section 9.01 Project Report: “Where the output of the project can be quantified, a computation of the cost per unit of output.”)**

Measuring the effectiveness will be based on the increase usage of the system. With increased usage it will be assumed facility owners, and excavators understand the data is confidential and isn’t shared with any agencies they haven’t approved. They also understand the need for such data to be collected in an effort to improve the One Call System, and programs associated with the system

**Issues, Problems or Challenges (Item 3 under Article IX, Section 9.01 Project Report: “The reasons for slippage if established objectives were not met. “)**

There are no issues at this time.

**Mid-term Financial Status Report**

**Plans for Next Period (Remainder of Grant)**

POCs will finalize the marketing piece. Distribution will encourage use of the system, and allow for the handbook to be created. The increased participation will allow for an analysis of the data.

**Requests of the AOTR and/or PHMSA**

No actions requested at this time